



Computer generated image of new cladding.

Welcome to the May edition of Hatfield and Gerrard News – the newsletter that provides regular updates about the works taking place in and around your homes.

### What's been happening?

United Living are working with Lewisham Homes to deliver essential maintenance and improvements to your home and block. The United Living Group was one of the first constructors to proactively stop work to protect communities in the face of the current high-risk situation, acting immediately to stop the possible spread of COVID-19.

During this period our teams have been working hard to develop safe systems of work, based on the guidance from numerous government bodies including Public Health England, the Construction Leadership Council and the government.

We will be returning to work and re-opening our site in the week commencing Monday, 1st June 2020, we will of course be continually monitoring the advice issued by the appropriate government bodies and reviewing and updating our guidance in accordance with this advice.

Keeping you and our teams safe during this time is our top priority. Our new systems of work will ensure we take every step possible to ensure the health and safety of every person we come into contact within the course of our daily work including staff, clients, residents, supply chain and general public.

The Covid-19 guidance and safe systems of work we have developed are extensive, however, we have provided a brief summary of key actions we will implement below;

- Mandatory social distancing with sites appropriately marked out,
- Appropriate PPE, including extensive PPE when social distancing can't be achieved,
- Enhanced cleaning regimes,
- Enhanced welfare and washing facilities,
- Staggered use of facilities during break times with a rota system,
- Restrictions on travel to and from site,
- Additional welfare supervisors.

We remain committed to protecting our clients, their residents and our employees' by safely completing all projects in line with the government guidelines.

We will contact you to arrange appointments and co-ordinate any required surveys to minimise visits to your home prior to work starting.

Please note, that all our staff and operatives will carry full face identification cards. Should you have any doubts about the authenticity of the person(s) who is calling to your home, please ask them to wait and contact me on 01322 616686, and we will confirm their identity.

If you have any queries or concerns about the work we are doing, please call us on the above number and we will be pleased to assist you.

We would like to take this opportunity to thank you in advance for your patience and co-operation.

### Site team details



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